



Red River
FEDERAL CREDIT UNION

903.735.3000

800.822.3317

www.rrfcu.com

Federally insured by NCUA

RO\$EY

Red River Credit Union's
Audio Teller

RO\$EY: YOUR CREDIT UNION IS ALWAYS OPEN

- Access your money anytime from any touch-tone phone.
- Stay connected to your money - *safe, secure and easy*
- Easily transfer money, check balances, and make loan payments
- Get deposit and withdrawal information and report lost or stolen cards

To Access RO\$EY Call
903-793-3400
800-833-1528

Welcome to RO\$EY, our audio teller. Here are a quick set of instructions for accessing some of the most common features. Pressing * at any time will take you back to the previous menu.

To sign on to your membership when the call begins, enter 1, then your member number and access code.

Press 1
for savings,
checking and
loan inquiries

Press 1 for
Balance Inquiries

Press 1 for savings
Press 2 for checking
Press 3 for other

Press 2 for
payments and
transfers

Press 1 to make a loan
payment

Press 2 to make a transfer

Press 2 for
Account History

Press 1 for list of deposits
Press 2 for list of withdrawals
Press 3 to list dividends YTD
Press 4 to list all activity

Press 3 for
Cleared Checks

Press 1 to list checks on your checking account
Press 2 for a specific check on your checking account
Press 3 for a list of checks on a selected account
Press 4 for a specific check on a selected account

Press 3 for
other activities

Press 1 to go to another
membership

Press 2 to change your
access number

Press 3 to report a stolen
card

Press 4 for
Loan Inquiries

Press 1 for your line of credit
Press 2 for balance and payment amount on other loans
Press 3 for loan interest paid YTD

Press 4 for savings rates

Press 5 for loan rates